ction Act of 1995, no persons are required to re

PTO/SB/82 (01-06)
Approved for use through 12/31/2008. OMB 0651-0035
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

REVOCATION OF POWER OF ATTORNEY WITH NEW POWER OF ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS

spond to a collection of information unl	ess it displays a valid OMB control number.
Application Number	10/032,967
Filing Date	10/26/01
First Named Inventor	Cox, Earl et al.
Art Unit	2129
Examiner Name	Hirl, Joseph P.
Attorney Docket Number	8827.008.00

l hereby re	voke all pr	evious powers of	attorney given	in the above-ide	entified annlic	ation	
		ney is submitted he	٠.	III tile above-iac	illineu applic		,
OR I her	eby appoint	the practitioners as	ssociated with th	e Customer Num	ber:		
Please change the correspondence address for the above-identified application to: The address associated with							
OR	Customer Nu	ımber:		· · · · · · · · · · · · · · · · · · ·			
Firm of Individ	or dual Name	Panacya Inc., 8825 S	tanford BLVD., Suite	100 Columbia MD	21045		
Address				-			
City				State		Zip	
Country							
Telephone		<u> </u>		Email			
I am the: Applicant/Inventor.							
Assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)							
SIGNATURE of Applicant or Assignee of Record							
Signature	Ill	~ *					
Name	Alan Snyder,	Chief Executive Officer	, Panacya, Inc.		· .		
Date	3-	12-06		Telephone	410-910-3311		
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.							
*Total	*Total offorms are submitted.						

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/96 (12-05)

Approved for use through 07/31/2006. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

STATEMENT UNDER 37 CFR 3.73(b)	
Applicant/Patent Owner: Alan Snyder, Chief Executive Officer, Panacya, Inc.	
Application No./Patent No./Control No.: 10/032, 967 Filed/Issue Date: 1	0/26/01
Entitled: Behavior Experts In E-Service Management	
Panacya, Inc. , a <u>corporation</u>	
(Name of Assignee) (Type of Assignee: corporation states that it is: 1. the assignee of the entire right, title, and interest; or	on, partnership, university, government agency, etc.)
an assignee of less than the entire right, title and interest (The extent (by percentage) of its ownership interest is%)	
in the patent application/patent identified above by virtue of either:	
A. An assignment from the inventor(s) of the patent application/patent identified about in the United States Patent and Trademark Office at Reel 014665, Frame original assignment is attached. OR	ove. The assignment was recorded e 0203 or a true copy of the
B. A chain of title from the inventor(s), of the patent application/patent identified ab	ove, to the current assignee as follows:
From: To: The document was recorded in the United States Patent and Trademark Reel, Frame, or for which a copy the states are considered.	Office at lereof is attached.
2. From:To:	
The document was recorded in the United States Patent and Trademark Reel, Frame, or for which a copy	Office at
3. From:To:To:To:The document was recorded in the United States Patent and Trademark Reel, Frame, or for which a cop	Office at y thereof is attached.
Additional documents in the chain of title are listed on a supplemental sheet.	
As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of tit assignee was, or concurrently is being, submitted for recordation pursuant to 37 [NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) Division in accordance with 37 CFR Part 3, to record the assignment in the re 302.08]	7 CFR 3.11. must be submitted to Assignment
The undersigned (whose title is supplied below) is authorized to act on behalf of the as	ssignee. 3-12-66
Signature	Date
Alan Snyder	410-910-3311
Printed or Typed Name	Telephone Number
Chief Executive Officer, Panacya, Inc. Title	

This collection of information is required by 37 CFR 3.73(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.